

#### APPLICATION FOR HIGHMARK MEDIGAP BLUE MEDICARE SUPPLEMENT INSURANCE PLANS

AGENT & OFFICE USE ONLY		
Date Received:	Effective Date:	
Agent Name:	Agent NPN:	
In which channel was this application rece	eived?	
□ Face to Face Consultation □ I	Medicare Options Seminar	
Highmark Direct Store	Nember Benefits Forum	
Pre-set Home Visit	Other	

# IMPORTANT: IF YOU ARE NOT ELIGIBLE FOR MEDICARE PART A AND ENROLLED IN MEDICARE PART B, YOU ARE <u>NOT</u> ELIGIBLE TO ENROLL IN MEDIGAP BLUE. DO NOT COMPLETE THIS APPLICATION.

# **SECTION I: APPLICANT INFORMATION**

First Name		Middle Initial	Last Name					Suffix
Permanent Address		Apt#	City	S	State	Zip	County of	Residence
Mailing Address (if different)		Apt#	City	S	State	Zip		
Birthdate MM/DD/YYYY		Social Security	Number			Gender 🖵 Male 🛛	☐ Female	
Preferred Telephone Number	<ul><li>Home</li><li>Mobile</li></ul>	Email Address						

Please provide your Medicare information below as shown on your red, white and blue Medicare Health Insurance card.

Medicare Number	Part A (Hospital) Effective Date	Part B (Medical) Effective Date
	/ /	/ /

## **SECTION II: PLAN SELECTION AND BILLING OPTIONS**

**Check the one plan for which you are enrolling. Rates subject to change. Enrollment subject to approval.** Please reference the enclosed Medigap Blue Outline of Coverage for the monthly premium based on your age and/or eligibility. If you have any questions or would like to speak with a licensed Medicare Advisor, call 1-888-692-5830. You may also reach out to your agent with questions.

#### Please indicate your plan choice below:

🗖 Plan A	Additional plan options available ONLY if first Medicare Eligible before 2020:
🖵 Plan B	Plan C
🗖 Plan D	Plan F
🗖 Plan G	High Deductible Plan F
🖵 Plan N	

For an additional monthly subscription fee, would you like to enroll in the optional Whole Health Balance Program, which provides optional coverage for hearing, vision, dental and fitness? (See Whole Health Balance Program description for details.) Yes No

Requested Coverage Effective Date: / 01 /

In the future bill me*: 🛛 Quarterly (every 3 months) 🖓 Bimonthly (every 2 mont
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\*If electronic funds transfer (EFT) is desired, please complete and return a separate EFT application which is included.

□ Monthly

# **SECTION III: ELIGIBILITY FOR GUARANTEED ACCEPTANCE**

#### Please answer all questions to determine if you are eligible for guaranteed acceptance:

1.	Are you within 6 months of turning age 65?	🖵 Yes	🗖 No
2.	Are you within 6 months of enrolling in Medicare Part B (Part B effective date on your Medicare card)?	🖵 Yes	🛛 No
3.	Are you guaranteed acceptance into certain Medicare Supplement plans based on the conditions listed in the brochure "Important Information about Your Rights to Guaranteed Issue of Medicare Supplemental Policies" that you received with this application?	🗆 Yes	🗆 No
4.	Are you currently enrolled in a non-Medigap Blue medical policy with Highmark?	🖵 Yes	🛛 No
5.	Have you used any form of tobacco in the last 12 months?	🛛 Yes	🛛 No
6.	If you are under age 65, did you enroll in Medicare due to End Stage Renal Disease?	🖵 Yes	🛛 No

#### If you answered "Yes" to any question 1, 2, 3, or 4 above, your application will be accepted. You can skip to section VII. Your answers to questions 5 and 6 will determine your premium rate.

7.	Have you lost or are you losing other health insurance coverage and received a notice from your		
	prior insurer saying you were eligible for guaranteed issue of a Medicare supplement insurance		
	policy, or that you have certain rights to buy such a policy?	🖵 Yes	🛛 No

If you answered "Yes" to question 7, you may be guaranteed acceptance in one or more of our Medicare supplement plans. Please include a copy of the notice from your prior insurer with your application and skip to Section VII.

# **SECTION IV: HEALTH QUESTIONS TO DETERMINE ELIGIBILITY**

If you answered "No" to all questions in Section III, complete this section in its entirety to determine if you are eligible for this coverage. If you are unsure how to respond, please consult your medical provider. Prior to approving your application for enrollment, Highmark reserves the right to review previous and current applications for coverage as well as claims history.

8.	Were you enrolled in Medicare prior to age 65 due to a disability?	🖵 Yes	🗖 No
9.	Are you now or have you been advised in the next year to be any of the following?	🛛 Yes	🗆 No
	<ul> <li>Admitted as an inpatient to a hospital</li> </ul>		
	<ul> <li>Confined to a nursing facility for other than short term rehabilitation</li> </ul>		
	<ul> <li>Paralyzed, bedridden or confined to a wheelchair</li> </ul>		
	Receiving dialysis		
10.	Within the past 2 years, have you been diagnosed or treated (including prescription drugs) for any of the following conditions? Do not include any genetic information, such as family medical history or any information related to genetic testing, services or counseling.	🖵 Yes	🗆 No
	<ul> <li>Cancer (other than skin cancer), Leukemia or Lymphoma, Melanoma</li> </ul>		
	<ul> <li>Heart, Coronary, or Carotid Artery Disease (not including high blood pressure), Heart attack, Aneurysm, Congestive Heart Failure or any other type of Heart Failure, Enlarged Heart, Stroke, Transient Ischemic Attacks (TIA), or Hemophilia</li> </ul>		
	Diabetes (using insulin)		
	Bone marrow or other organ transplant		
	• ALS (Lou Gherig's Disease), Multiple Sclerosis (MS), Parkinson's, Systemic Lupus Erythematosus (SLE), Alzheimer's or Dementia		
	AIDS, AIDS Related Complex (ARC), or tested positive for HIV		
	Chronic Renal Disease such as ESRD		
	Cirrhosis of the Liver, Hepatitis C		
	Chronic Obstructive Pulmonary Disease (COPD), Emphysema		
	<ul> <li>Alcohol Abuse or Alcoholism, Drug Abuse or use of illegal drugs</li> </ul>		
	Bipolar or Manic Depressive, Schizophrenia, Psychological illness requiring hospitalization		
11.	Have you been advised to have a joint replacement in the next year, or have you received a joint replacement within the past 6 months?	🖵 Yes	🗆 No



# **SECTION V: HEALTH QUESTIONS TO DETERMINE RATE**

#### If you answered "No" to all questions in Section III, complete this section in its entirety. If you are unsure how to respond, please consult your medical provider.

12. Have you been diagnosed, received treatment (including prescription drugs), or had any of the following conditions?

Heart Conditions		Gastrointestinal Conditions	
A. Heart Rhythm Disorders	🗖 Yes 🗖 No	G. Chronic Pancreatitis	🗖 Yes 🗖 No
·		H. Esophageal Varices	🗖 Yes 🗖 No
Musculoskeletal Conditions		I. Ulcerative Colitis	🗆 Yes 📮 No
B. Amputation due to disease	🗖 Yes 🗖 No		
C. Rheumatoid Arthritis	🗖 Yes 🗖 No		
D. Spinal Stenosis	🗖 Yes 🗖 No		
E. Degenerative Disc or Herniated Disc	🗖 Yes 🗖 No		
F. Osteoporosis	🛛 Yes 🖵 No		
13. Within the past 2 years, have you bee	n hospitalized or ha	ad inpatient surgery?	🗆 Yes 🗔 No

# SECTION VI: OTHER HEALTH INFORMATION

If you answered "No" to all questions in Section III, complete this section in its entirety to provide additional health information which is subject to underwriting review.

14. Enter your Height and Weight. Body Mass Index (BMI) values greater or equal to 40 may result in a higher rate or denial.

Height \_\_\_\_\_\_ ft. \_\_\_\_\_ inches Weight (lbs.) \_\_\_\_\_

15. List all prescription drugs you are currently taking or have been medically advised to take: (If none, write in "None." If additional space is needed, attach a separate page and sign and date that page.)

MEDICATION	AMOUNT	CONDITION FOR WHICH PRESCRIBED	CURRENTLY TAKING
			🗆 Yes 🛛 No
			🗆 Yes 🗖 No
			🗆 Yes 🗖 No

# **SECTION VII. ADDITIONAL INFORMATION**

16. Are you covered for Medical Assistance through the state Medicaid program?	🖵 Yes	🗖 No
(NOTE TO APPLICANT: If you are participating in a "Spend-Down Program" and have not met your "Share of Cost," please answer NO to this question).		
If yes,		
A. Will Medicaid pay your premiums for this Medicare supplement policy?	🛛 Yes	🛛 No
B. Do you receive any benefits from Medicaid OTHER THAN payments towards your Medicare Part B premium?	🗆 Yes	🖵 No
17. If you had coverage from any Medicare plan other than the original Medicare within the last 63 days (for example, a Medicare Advantage plan, or a Medicare HMO or PPO), fill in your start and end dates below. If you are still covered under this plan, leave "END" blank.		
START / / END / /		

18.	If you are still covered under the Medicare plan, do you intend to replace your current coverage with this new Medicare supplement policy?	🗖 Yes	🗆 No
19.	Was this your first time in this type of Medicare plan?	🖵 Yes	🛛 No
20.	Did you drop a Medicare supplement policy to enroll in the Medicare plan?	🗆 Yes	🗆 No
21.	Do you have another Medicare supplement policy in force? If yes,	🖵 Yes	🗆 No
	A. With what company B. Letter Plan of existing policy C. Current Rate Tier (Choose one of the following)		_
	Preferred     Tobacco     Other (Please specify)		
	Standard   Image: Non-tobacco		
	D. Current Monthly Premium Amount		
	E. Do you intend to replace your current Medicare supplement policy with this policy?	🖵 Yes	🗖 No
22.	Have you had coverage under any other health insurance within the past 63 days? (For example, an employer, union, or individual plan)	🖵 Yes	
	A. If so, with what company and what kind of policy?		
	B. What are your dates of coverage under the policy? (If you are still covered under the other policy, leave "END" blank.)	🗖 Yes	🗆 No
	START / / END / /		
23.	Do you have coverage under a Medicare Prescription Drug Program through Highmark or another company?	🗆 Yes	🗖 No
	If Highmark, please list the identification number on the front of your ID card:		

# SECTION VIII. APPLICATION STATEMENTS FOR MEDICARE SUPPLEMENT PROGRAM

- You do not need more than one Medicare supplement policy
- If you purchase this policy, you may want to evaluate your existing health coverage and decide if you need multiple coverages.
- You may be eligible for benefits under Medicaid and may not need a Medicare supplement policy.
- If, after purchasing this policy, you become eligible for Medicaid, the benefits and premiums under your Medicare supplement policy can be suspended, if requested, during your entitlement to benefits under Medicaid for 24 months. You must request this suspension within 90 days of becoming eligible for Medicaid. If you are no longer entitled to Medicaid, your suspended Medicare supplement policy or, if the Medicare supplement policy is no longer available, a substantially equivalent policy will be reinstituted if requested within 90 days of losing Medicaid eligibility. If the Medicare supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of suspension.

 If you are eligible for and have enrolled in a Medicare supplement policy by reason of disability and you later become covered by an employer or union-based group health plan, the benefits and premiums under your Medicare supplement policy can be suspended, if requested, while you are covered under the employer or union-based group health plan. If you suspend your Medicare supplement policy under these circumstances, and later lose your employer or union-based group health plan, your suspended Medicare supplement policy (or, if that is no longer available, a substantially equivalent policy) will be reinstituted if requested within 90 days of losing your employer or union-based group health plan.

If the Medicare supplement policy provided coverage for outpatient prescription drugs and you enrolled in Medicare Part D while your policy was suspended, the reinstituted policy will not have outpatient prescription drug coverage, but will otherwise be substantially equivalent to your coverage before the date of suspension.

 Counseling services may be available in your state to provide advice concerning your purchase of Medicare supplement insurance and concerning medical assistance through the state Medicaid program, including benefits as a Qualified Medicare Beneficiary (QMB) and a Specified Low-Income Medicare Beneficiary (SLMB). Call ELDERinfo at 800-336-9500.

**IMPORTANT:** For the purposes of the sections that follow below, "Creditable Health Care Coverage" includes, but is not limited to, any Highmark Blue Cross Blue Shield Delaware group or individual health care program; another insurance company's individual, group, or Medicare Supplement program; certain Medicare health plans, for example, a Medicare health care maintenance organization (HMO) or preferred provider organization (PPO); a Program of All-Inclusive Care for the Elderly; or other government health plans such as Medicare, Medicaid, a state risk pool or FEHBP.

If you are currently enrolled in Creditable Health Care Coverage and your new Medigap Blue coverage will replace this Creditable Health Care Coverage without interruption - you are eligible for all Medigap Blue plan benefits as soon as your new coverage becomes effective. There is no waiting period for any pre-existing conditions you may have.

If you were previously, but are not currently, enrolled in some form of Creditable Health Care Coverage, you may be eligible for a waiver or reduction of your pre-existing condition exclusion if you satisfy **all** of the following requirements:

- Your prior Creditable Health Care Coverage was for a period of at least six (6) consecutive months; and
- You submit your completed application for Medigap Blue coverage to Highmark Blue Cross Blue Shield Delaware within sixty-three (63) days from the date that your most recent prior Creditable Health Care Coverage ended (or in certain instances, the date on which you were notified that your coverage will end); and
- You attach a copy of your "Certificate of Prior Creditable Coverage" to your application for Medigap Blue coverage or provide other proof of your Creditable Health Care Coverage prior coverage.

If you were not enrolled in any type of Creditable Health Care Coverage within the last sixty-three (63) day period prior to your application for Medigap Blue coverage, the following pre-existing exclusion clause will apply:

# These Highmark Blue Cross Blue Shield Delaware Medigap Blue plans will not provide benefits during the first six (6) months of your coverage for any disease or physical condition for which you received treatment or advice from a physician during the six (6) month period before your new coverage became effective.

Notice: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

The accuracy and validity of the information that you provide in the Application, including your responses to the health questionnaire, is subject to review by the Plan. The Plan reserves the right to take appropriate action in the event the information is not true or accurate.

The Plan shall terminate the Agreement if the Subscriber obtained or attempted to obtain benefits or payment for benefits as a result of a material misrepresentation. If benefits were provided due to a material misrepresentation, the Subscriber agrees to reimburse the Plan for such benefits.

I understand and agree that the terms and conditions of my coverage will be controlled by the written agreement with Highmark Blue Cross Blue Shield Delaware and that they may adopt reasonable policies, procedures, rules and interpretations to administer the program. I recognize that my coverage will only apply to services or supplies that are provided on or after the effective date of my coverage. To the best of my knowledge, the information provided on this application is true and correct.

**I acknowledge and agree** that certain personally identifiable information about me (collectively, "Personal Information") is subject to various statutory privacy standards, including, but not limited to, state insurance regulations implementing Title V of the Gramm-Leach-Bliley Act and the Health Insurance Portability and Accountability Act of 1996 ("HIPAA") and regulations adopted thereunder by the Department of Health and Human Services (45 CFR Parts 160, 162, 164). In accordance with those standards, Highmark may use and disclose Personal Information as permitted or required by law, and to facilitate payment, treatment and health care operations as described in its Notice of Privacy Practices ("NPP"). I understand that a copy of Highmark's current NPP is available on Highmark's Web site, or from the Highmark Privacy Department.

I hereby apply for coverage under the Highmark Blue Cross Blue Shield Delaware Medigap Blue Agreement. I understand this application is subject to approval by Highmark Blue Cross Blue Shield Delaware and the provisions of the Agreement.

I further understand that any approval of this application by Highmark Blue Cross Blue Shield Delaware is conditioned upon my being enrolled in Parts A and B of Medicare. If for any reason I am not enrolled in Medicare Part A or B, Highmark Blue Cross Blue Shield Delaware has the right to deny my application for Medigap Blue. If for any reason I become ineligible for Medicare A and B at some future date, I agree to notify Highmark Blue Cross Blue Shield Delaware immediately.

I understand that when I purchase this coverage, any other direct pay Highmark Blue Cross Blue Shield Delaware coverage I may have in effect will be cancelled as of the effective date of the Medigap Blue coverage.

I hereby authorize the Centers for Medicare and Medicaid Services (CMS) to furnish Highmark Blue Cross Blue Shield Delaware medical or other information acquired by it under the Title VII program (Medicare) to the extent necessary to process any claim under the Highmark Blue Cross Blue Shield Delaware Medigap Blue Agreement in effect with Highmark Blue Cross Blue Shield Delaware.

I understand the insurance producer cannot approve coverage. This Application does not guarantee that coverage will be provided. I further understand coverage, if provided, will not take effect until issued by Highmark and that the actual subscription rate will not be determined until coverage is issued. I understand the person discussing Medigap Blue plan options with me is either employed by or contracted with Highmark and may be entitled to receive compensation based on my enrollment in a plan.

To the best of my knowledge and belief, the information provided on this application is true and correct.

#### **SIGNATURE**

I hereby acknowlege and agree that I have received an Outline of Medicare Supplement Coverage and the Guide to Health Insurance for People with Medicare. My signature below verifies that I have read, understand and agree to all items contained in Section VIII ("Application Statements for Medicare Supplement Program") of this form:

Signature		Date	Phone #: (	)
EMERGENCY CONTACT	Print Name		Phone #: (	)
POWER OF ATTORNEY				

Signature

Date

## THIS SECTION TO BE COMPLETED BY INSURANCE BROKER OR AGENT ONLY

A. List any other health insurance policies you have sold to this applicant which are still in force:

B. List any other health insurance policies you have sold to this applicant in the past five years which are no longer in force:

Signature of Agent or Broker	Date	

Print Name and NPN

Agency Name and Number

)

Phone #: (

# FOR OFFICE USE:

# **INSTRUCTIONS FOR MAILING IN APPLICATION**

#### Please review this checklist before you mail your application:

- □ Have you completed all required sections of the application form?
- Are your name and address written correctly on the application form?
- □ Have you attached your Certificate of Prior Creditable Coverage or your previous plan's letter of termination? (if applicable)
- □ Have you signed and dated your application?
- Have you attached the applicant's Power of Attorney or documentation of Legal Guardianship? (if applicable)

#### Return your completed application to us.

Use the envelope provided or mail to:

Highmark Blue Cross Blue Shield Delaware P.O. Box 535049 Pittsburgh, PA 15253-9801

#### Discrimination is Against the Law

The Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. The Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. The Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact the Civil Rights Coordinator.

If you believe that the Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Civil Rights Coordinator, P.O. Box 22492, Pittsburgh, PA 15222, Phone: 1-866-286-8295, TTY: 711, Fax: 412-544-2475, email: CivilRightsCoordinator@highmarkhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-844-679-6930 (TTY:711).

ATENCIÓN: Si usted habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame al 1-844-679-6930. (TTY:711)

请注意:如果您说中文,可向您提供免费语言协助服务。請致電 1-844-679-6930。(TTY:711)

CHÚ Ý: Nếu quý vị nói tiếng Việt, chúng tôi cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho quý vị. Xin gọi số 1-844-679-6930. (TTY:711) ВНИМАНИЕ: Если вы говорите по-русски, вы можете воспользоваться бесплатными услугами языковой поддержки. Звоните 1-844-679-6930. (ТТҮ:711)

Geb Acht: Wann du Deitsch schwetzscht, kannscht du en Dolmetscher griege, un iss die Hilf Koschdefrei. Kannscht du 1-844-679-6930 uffrufe. (TTY:711)

알림: 한국어를 사용하시는 분들을 위해 무료 통역이 제공됩니다. 1-844-679-6930 로 전화. (TTY:711)

ATTENZIONE: se parla italiano, per lei sono disponibili servizi di assistenza linguistica a titolo gratuito. Chiamare l'1-844-679-6930. (TTY:711)

> تنبيه: إذا كنت تتحدث اللغة العربية، فهناك خدمات المعاونة في اللغة المجانية متاحة لك. اتصل على الرقم 6930-679-1844. (جهاز الاتصال لذوي صعوبات السمع والنطق:711)

ATTENTION: Si vous parlez français, les services d'assistance linguistique, gratuitement, sont à votre disposition. Appelez au 1-844-679-6930. (TTY:711)

ACHTUNG: Wenn Sie Deutsch sprechen, steht Ihnen unsere fremdsprachliche Unterstützung kostenlos zur Verfügung. Rufen Sie 1-844-679-6930. (TTY:711)

ધ્યાન આપશોઃ જો તમે ગુજરાતી ભાષા બોલતા હો, તો તમને ભાષા સહાયતા સેવાઓ, મફતમાં ઉપલબ્ધ છે. 1-844-679-6930 નંબર પર ફોન કરો. (TTY:711)

UWAGA: Dla osób mówiących po polsku dostępna jest bezpłatna pomoc językowa. Zadzwoń 1-844-679-6930. (TTY:711)

ATANSYON: Si ou pale Kreyòl Ayisyen, gen sèvis entèprèt, gratis, ki la pou ede w. Rele nan: 1-844-679-6930. (TTY:711)

ប្រការចងចាំ៖ បើលោកអ្នកនិយាយ ភាសាខ្មែរ ហើយត្រូវការសេវាកម្មជំនួយផ្នែកភាសាដែលអាចផ្តល់ជូនលោកអ្នកដោយ ឥតគិតថ្លៃ។ ការហៅ 1-844-679-6930។ (TTY:711)

ATENÇÃO: Se a sua língua é o português, temos atendimento gratuito para você no seu idioma. Ligue para 1-844-679-6930. (TTY:711)

ATENSYON: Kung nagsasalita ka ng Tagalog, may makukuha kang mga libreng serbisyong tulong sa wika. Tumawag sa 1-844-679-6930. (TTY:711)

注: 日本語が母国語の方は言語アシスタンス・ サービスを無料でご利用いただけます。 1-844-679-6930 を呼び出します。(TTY:711)

توجه: اگر شما به زبان فارسی صحبت می کنید، خدمات کمک زبان رایگان با تماس با شماره 6930-679-844 موجود است. (TTY:711)

BAA ÁKONÍNÍZIN: Diné k'ehgo yáníłti'go, language assistance services, éí t'áá níík'eh, bee níká a'doowoł, éí bee ná'ahóót'i'. Kojį' hodíilnih 1-844-679-6930. (TTY:711)